

Date	14 Aug 2014	Service Note #	Opt-Diss - 2019	Updated	NA
Product	Opt-Diss 405		Created By	J. Yangco	
Description	Opt-Diss Software Reinstallation Procedure				

Release	<input checked="" type="checkbox"/>	Internal	<input checked="" type="checkbox"/>	Distributors	<input checked="" type="checkbox"/>	Customers
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Parts Required	Serial Numbers Affected
Current Opt-Diss Software	All Synapse Camera based systems with a unit serial number of HD-098 or higher and DI-10001 or higher

Opt-Diss Software Reinstallation Procedure

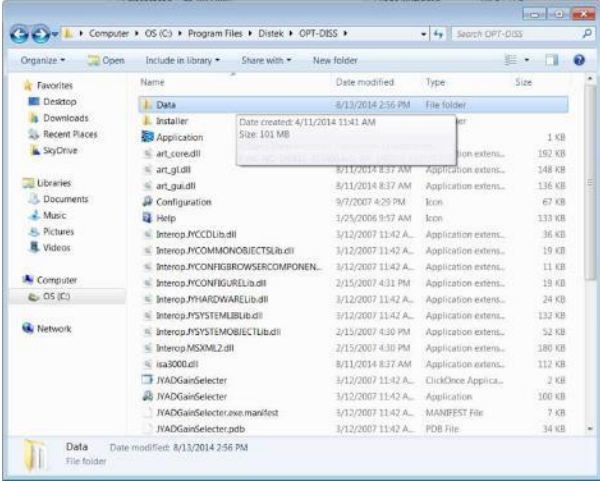

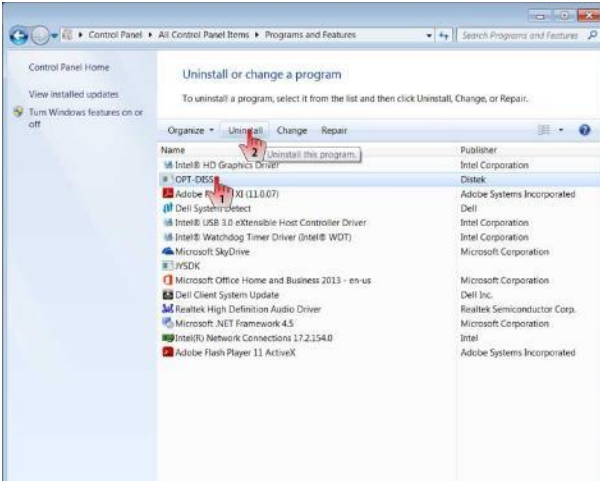
Reason: When an updated version of the software is available.

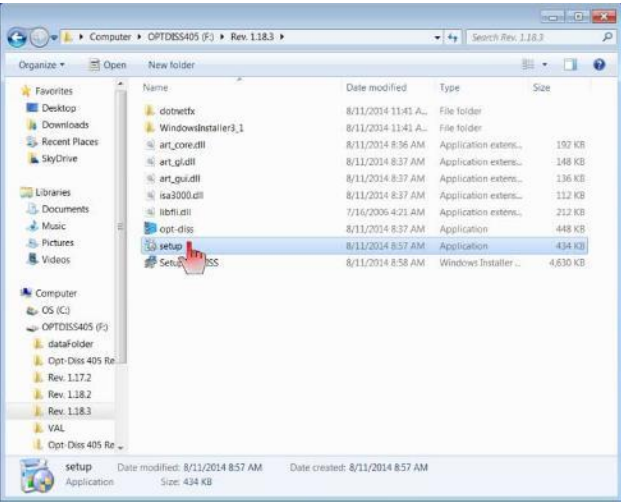
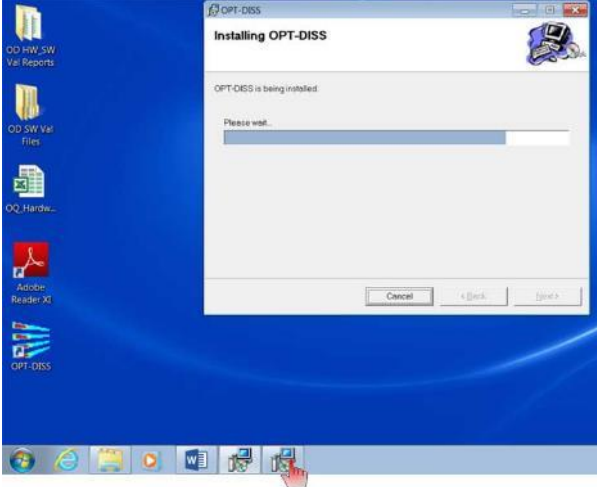
Pre-requisite: Full local administrative rights.

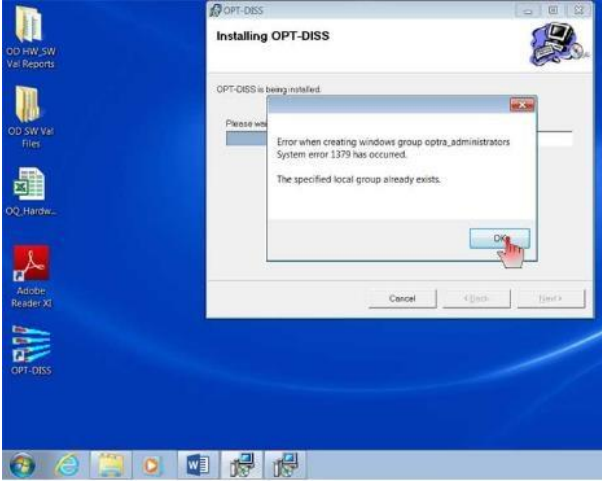

Solution / Action



- Before uninstalling the software, backup the necessary data files to an external location.
- There is no need to turn off the Opt-Diss instrument.

<p>Step 1</p>	<p>Create a backup of the Opt Diss data folder and wavelength calibration file is they are stored locally. It is recommend that all data files be backed up to an external medium. If the files are saved to the network then backup copies are not necessary Typically, the files are located in the Data folder as shown.</p>  <p style="text-align: center;">Step 1</p> <hr/>  <p style="text-align: center;">Data file is typically located in C:\Program Files\Distek\Opt-Diss</p>
<p>Step 2</p>	<p>Open the Control Panel and uninstall the Opt-Diss software using Programs and Features. Select the Opt-Diss software on the list then click Uninstall as shown. Follow the subsequent prompts in uninstalling the software. There is no need to reboot the PC after the program has been uninstalled.</p>  <p style="text-align: center;">Step 2</p>

<p>Step 3</p>	<p>Insert the CD or USB flash drive with the new software and locate the file, “Setup.exe” as shown. Double-click the “Setup.exe”. Follow the default subsequent prompts.</p>  <p style="text-align: center;">Step 3</p>
<p>Step 4</p>	<p>During the installation process, the software will appear to stop, this is because a dialog window was activated that needs the operator’s input. The dialog box appears behind the open window and will need to be open by clicking on the dialog icon as shown</p>  <p style="text-align: center;">Step 4</p>

<p>Step 5</p>	<p>The hidden dialog window is displayed informing the installer that the following Opt-Diss groups are already created. Select OK for all Opt-Diss groups (optra-administrators, optra-developer, optra-operator and optra-reviewer) as shown.</p>  <p style="text-align: center;">Step 5</p>
<p>Step 6</p>	<p>After the installation is completed, reboot the PC.</p>
<p>Step 7</p>	<p>Login to the PC and check that the files in the Data folder (Step 1) are intact and no changes to the files occurred. If there are any changes, use the backup files to restore missing or modified files.</p>
<p>Step 8</p>	<p>Turn on the Opt-Diss instrument if it was turned off. Login to the Opt-Diss software and check that the software communicates with the instrument (Tools > Initialize Camera).</p> <p>Consult company SOP's to determine if a software validation is needed.</p> <hr/>  <p>You do not need to perform the “Find Channel Position” or “Wavelength Calibration” as long as you have not changed anything in the registry.</p> <hr/>