

<b>Date</b>	28 May 2015	<b>Service Note #</b>	OPT-DISS-2054	<b>Updated</b>	NA
<b>Product</b>	Opt-Diss 405		<b>Created By</b>	J. Yangco	
<b>Description</b>	Anti-Virus Software with Opt-Diss Software				

<b>Release</b>	<input checked="" type="checkbox"/>	<b>Internal</b>	<input checked="" type="checkbox"/>	<b>Distributors</b>	<input checked="" type="checkbox"/>	<b>Customers</b>
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<b>Parts Required</b>	<b>Serial Numbers Affected</b>
None.	All

## Anti-Virus Software with Opt-Diss Software

**Reason:** Anti-virus software can potentially interrupt the Opt-Diss software during method tests.

### Solution / Action

- Add the OPT-DISS data files to the exclusion list for the antivirus software. OPT-DISS could have problems writing to the data file during acquisition if the anti-virus software was currently scanning the file. It would be a rare occurrence, but it could halt the data acquisition.

**For 32-bit OS:** C:\Program Files (x86)\Distek\OPT-DISS

**For 64-bit OS:** C:\Program Files\Distek\OPT-DISS

- Add the Jobin Yvon files to the exclusion list for the antivirus software.

**For 32-bit OS:** C:\Program Files (x86)\Jobin Yvon

**For 64-bit OS:** C:\Program Files\Jobin Yvon